

Refund Policy – AugustPlus LLC

Effective Date: April 17, 2025

Preamble

This Refund Policy governs the conditions under which a User may receive a refund for services purchased through the website amz-school.com, operated by AugustPlus LLC. This Policy is an integral part of the Terms of Use available on the Site and may be updated from time to time. The latest version is always available at <https://amz-school.com>.

I. Definitions

- 1.1. Site – The website located at <https://amz-school.com>, including its software, design, content, and services provided by AugustPlus LLC.
- 1.2. User – A natural person who has accepted the Terms and paid for services on the Site.
- 1.3. Personal Account – A private area on the Site where the User accesses purchased services and information.
- 1.4. Services – Paid online educational services including, but not limited to, video lessons and curator support, provided in accordance with the chosen plan.

II. Refund Eligibility

- 2.1. A refund may be issued if the User cancels access to the service before logging into their Personal Account or beginning course usage.
- 2.2. Refunds may also be granted at the sole discretion of AugustPlus LLC, upon mutual agreement.

III. Refund Amounts

Refund amounts depend on the selected service plan and are calculated based on the actual amount paid by the User (after any applied discounts), as well as the service components delivered and operational costs incurred.

Example Refunds (Based on 50% Discount):

- Group Plan (\$1500 after discount): Refund amount: \$300.
- Individual Plan (\$2500 after discount): Refund amount: \$500.
- VIP Plan (\$5000 after discount): Refund amount: \$700.

Note: If a different promotional or discounted price was applied at the time of purchase, the refund will be calculated from the amount actually paid, not the full course price.

Access to curator chat is considered a delivered service, regardless of whether the User actively used the chat by the time the refund request is submitted.

IV. Refund Process and Timing

- 4.1. To request a refund, the User must submit a written request via email to support@amz-school.com with the reason for the request and refund payment details.

4.2. Refund requests will be reviewed within 10 business days.

4.3. If approved, the refund will be issued within 30 calendar days after the User has submitted all necessary information.

4.4. For security reasons, refunds will only be processed to the original payment method used during purchase.

This Refund Policy is published at <https://amz-school.com> and is effective as of April 17, 2025.